

PRESCRIPTION DRUGS

RXBENEFITS WORKS WITH OPTUMRX FOR KNIGHT EMPLOYEES



As your *Pharmacy Benefits Optimizer*, **RxBenefits** works with Pharmacy Benefit Manager (PBM) **OptumRx** to bring you greater discounts, better access, and improved member services.



PRESCRIPTION DRUG PROGRAM

Welcome to the RxBenefits Family! Your company has partnered with RxBenefits for the upcoming benefits plan year to optimize your pharmacy benefits experience. RxBenefits is a team of more than 900 pharmacy experts and dedicated clinicians working full-time to ensure you and your family are getting the right medications at the best possible price.

PHARMACY		
IN-NETWORK ONLY DEDUCTIBLE/HRA FUND DO NOT APPLY		
TIER	RETAIL YOU PAY	MAIL ORDER YOU PAY
Generic	\$15 Copay	\$30 Copay
Preferred Brand	50% up to \$300	50% up to \$600
Non-preferred Brand	50% up to \$300	50% up to \$600
Specialty Medication	50% up to \$500	50% up to \$1,000

DISCOVER THE CONVENIENCE OF HOME DELIVERY FROM OPTUMRX

- Home delivery with free standard shipping for up to a 90-day supply of medication.
- Confidential, tamper-resistant, and temperature-controlled packaging of your prescriptions.
- Convenient ordering of prescription refills by Internet or phone anytime.
- A registered pharmacist available 24/7 to answer any questions or concerns you have.

SPECIALTY MEDICATIONS

Specialty medications are high-cost drugs that are often injected or infused and require special storage and monitoring. These medications must be obtained through **OptumRX specialty pharmacy by calling OptumRX at 1.800.850.9122**. Some exceptions apply. These medications are limited to a 1-30 day supply. Specialty medications largely fall into the formulary brand category but could also fall into the biosimilar or generic specialty drug category. These medications are subject to the appropriate co-insurance. OptumRX Specialty Pharmacy also offers pharmaceutical care management services designed to provide you with assistance throughout your treatment.

PRIOR AUTHORIZATION AND APPEALS

If a drug claim is wholly or partially denied, you or your authorized representative has the right to appeal the decision.

You or your authorized representative may appeal the denial no later than 180 days after receiving notice of an adverse claim decision. Appeals of prescription drug claims are handled by RxBenefits and are decided in accordance with the terms of the plan document. Following a clinical review, one of four actions will occur: the medication is approved, the medication claim is denied, the doctor may decide to withdraw and prescribe a different medication, or the reviewer can dismiss the claim due to lack of communication from the prescriber. If denied, the appeal process is available.

The following medications may require a prior authorization under your plan:

- Acne Topical Agents
- Acne Oral Medications
- ADHD Medications
- Allergen Extracts
- Opioid Analgesics
- Anticonvulsants
- Anti-Infective Agents
- Asthma / COPD Agents
- Diabetic Agents
- Dry Eye Syndrome Agents
- Drug Devices
- Hypoactive Sexual Desire Disorder (HSDD)
- Irritable Bowel Syndrome (IBS) Agents
- Non ADHD Stimulant
- Specialty Medications



ONLINE ACCESS WITH MY RXBENEFITS bit.ly/kt-rxbenefits-online



By registering for **My RxBenefits**, you'll gain access to robust information related to your pharmacy benefits. Access your information when it's convenient for you, anytime, **24 hours a day, 7 days a week**.

RXBENEFITS MEMBER SERVICES

- **800.334.8134** or
- CustomerCare@rxbenefits.com

RxBenefits Member Services Team members are available from 7:00 AM to 8:00 PM CST, Monday – Friday.